



network
OF COMMUNITY MINISTRIES



ANNUAL REPORT 2019

Dear Friends,

As we report on our activities and accomplishments for the 2018-2019 period, I am both proud and humbled by the significant contributions of our committed team, and the overwhelming support from the broader community to fuel our mission.

The past year was marked by the launch of new service delivery models throughout Network as well as other accomplishments:

- **Implementation of Square “Point of Sale” Technology to improve client-shopping experiences** – As part of Network’s commitment to bring dignity and empowerment to our neighbors in need, we have implemented a “swipe-card” process in both our Clothing Closet and Food Pantry this past year. These cards allow families to use “Network dollars” to shop as they would in a retail store and budget their resource allocation.
- **Mobilization of Network’s Food Distribution** - Network successfully raised funds needed to purchase a refrigerated food truck, in addition to establishing key partnerships with Richardson ISD personnel to begin mobile pantry visits to 4 high needs RISD schools in the fall of 2019.
- **Establishment of and growth of Pathways longer term case management and coaching program.** Network completed a “pilot” year for its new Pathways Program -- a longer term case management and stabilization program focusing on job coaching, education, budget counseling, and shared stability planning so that families are empowered to increase their income and remain stable.

• **Medical and Dental Voucher Program:** Network transitioned its medical and dental services for acute needs to a “Voucher Program”--- allowing families in need to seek care at neighborhood locations close to them rather than relying on limited service hours at our facility. We also extended our dental care assistance to adults.

• **Chaplaincy Program Launch:** Network began an active volunteer chaplaincy program this past year, and is now partnering with 5 chaplains who each rotate through Network’s facility on a weekly basis, providing care and comfort to individuals and families facing hardships. The chaplains bring experience from their roles within hospital or university-based chaplaincy programs and have added much to the client experience at Network.

Continued growth and opportunity await us at Network, as we work on more effective ways to serve our neighbors in need and attract the resources we require to do so. We are grateful for the confidence you have placed in us this past year and hope to once again rely on your generosity going forward.

Warm Regards,

Cindy Shafer

Chief Executive Officer

cshafer@thenetwork.org



Network's Impact

From July 1, 2018 thru June 30, 2019 Network served 8,573 unique individuals and provided 47,179 units of service. Network distributed nearly 706,000 lbs. of food through our Food Pantry. The program numbers below represent all persons served in each specific program. *(Due to many receiving services in more than one program, the total program numbers exceed the "unique" number served noted above).*

Emergency Services

12,097 served

Food | Clothing | Rent
Utilities | Information & Referral



Stabilization Programs

999 served

Job Resource Center | GED Classes
Financial Education
Benefits Assistance | Case Management



Seniors' Net

699 served

Handyman Program | Loads of Love
Holiday Baskets
Home Food Deliveries | Companion Calls



Children's Programs

6,954 served

Medical & Dental Voucher Program
Toyland Express | Big Meals for Little Kids
Tools 4 School | Tooth Fairy Project





Since arriving in the DFW area, nearly 2 years ago, Mark was working any temporary or odd jobs he could find to support his young family. During a visit to Network for food assistance, Mark set up weekly meetings with one of Network's Job Search Coaches where he learned to prepare a professional resume and received techniques for online job search and application tools. Mark continued to use Network's Job Resource Center to search and respond to job postings. Mark is now employed in a full-time position as a Warehouse Team Member.

He is thrilled to have a regular work schedule with a good wage to support his family and is very grateful for all of the assistance his family has received from Network.

Mark*



Jeff

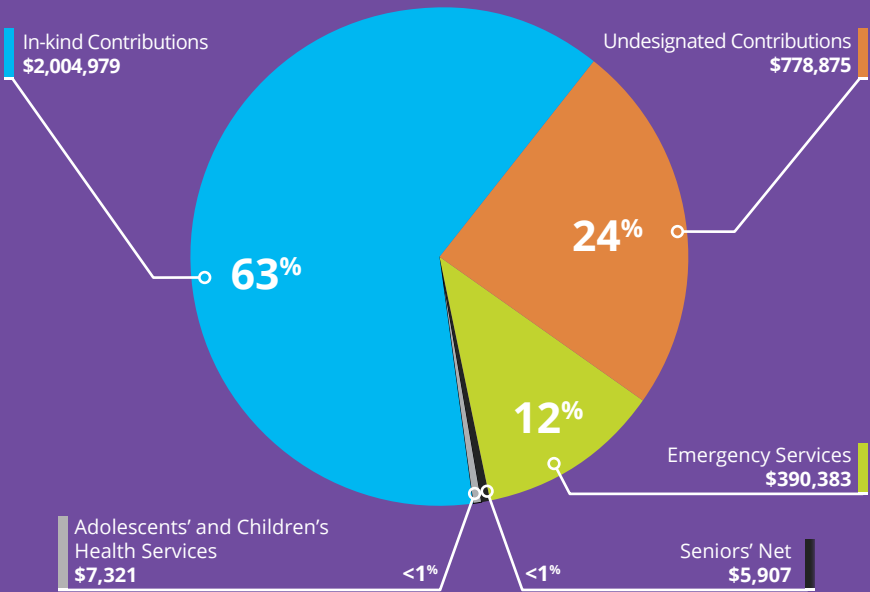
A few years ago, Jeff was a healthy 60 year-old working as an engineer. Then his health spiraled downward, with 2 bouts of cancer (which he overcame) and a diagnosis of neuropathy disease. As a result, Jeff lost his job and found himself living on disability, struggling to make ends meet. After doing some research, Jeff found Network and made an appointment. He discovered that he qualified for our Seniors' Net Program. Jeff was able to get help with his electric bill during a particularly tough month as well as get food regularly from our Food Pantry. Jeff said, "Network's Food Pantry is so organized and first-class. If I didn't have the food help, I'd really be in bad shape."

*Name changed to protect the privacy of our client.

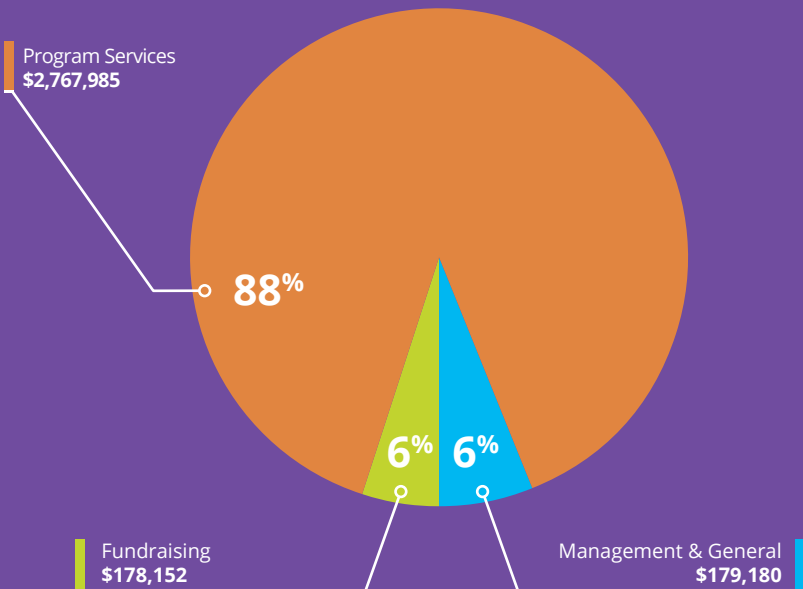
Statement of Activities for the year ending June 30, 2019

	Revenue and Support:
Undesignated Contributions	\$778,875
In-Kind Contributions	\$2,004,979
Emergency Services	\$390,383
Adolescents' and Children's Health Services	\$7,321
Seniors' Net	\$5,907
TOTAL REVENUE AND SUPPORT	\$3,187,465
	Operating Expenses:
	<i>Program Services:</i>
Emergency Services	\$2,673,153
Adolescents' and Children's Health Services	\$26,180
Seniors' Net	\$68,652
TOTAL PROGRAM SERVICES	\$2,767,985
Management and General	\$179,180
Fundraising	\$178,152
TOTAL OPERATING EXPENSES	\$3,125,317
CHANGE IN NET ASSETS	\$62,148
NET ASSETS AT BEGINNING OF YEAR	\$746,978
NET ASSETS AT END OF YEAR	\$809,126

Revenue and Support by Source



Operating Expenses



Who Do We Serve?

AVERAGE ANNUAL HOUSEHOLD INCOME
\$17,232

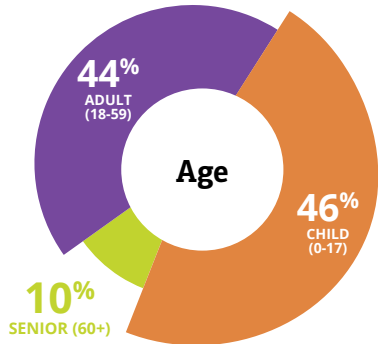
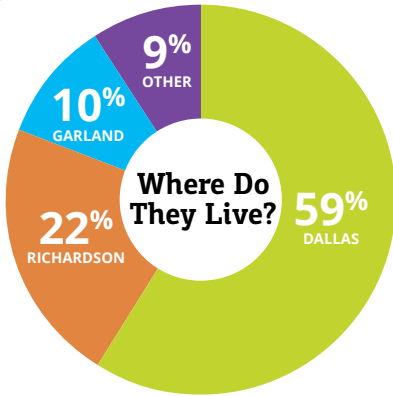
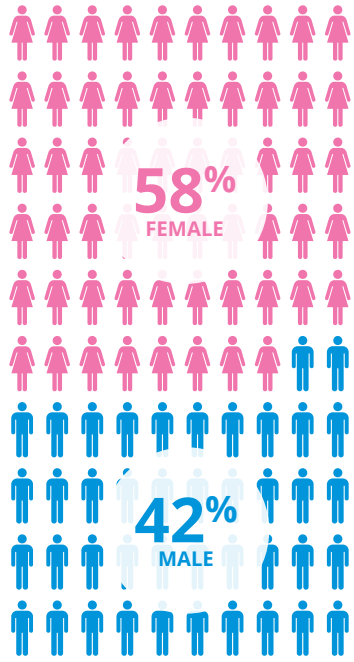
-OR-

\$1,436 PER MONTH

-\$263

TOTAL HOUSEHOLD COST

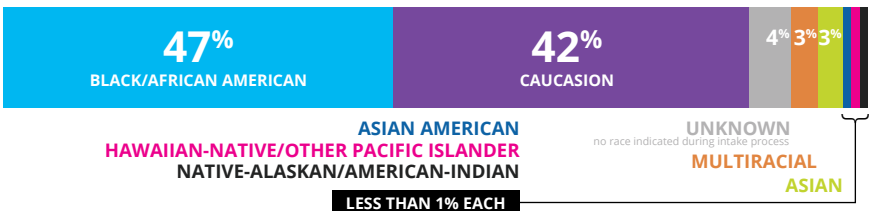
\$1,699 PER MONTH



Ethnicity



Race



Volunteers

We could not accomplish our mission without the support of our dedicated and hardworking volunteers. Our volunteers assist Network in delivering its programs, providing administrative and direct service support, food pick-ups and much more.

**427 individuals committed
37,243 hours to Network
on a weekly basis.**

**64 groups comprised of 1,831 individuals
donated 5,704 hours to Network for
ongoing programs and special projects**

**273 New Volunteers contributed to
Network this past year**

Tom

Tom was introduced to Network in 2005 by a good friend and mentor who was one of the founders of Network. After he retired in 2011, Tom felt like he had to do something to help people. Tom served on Network's Board and since then has volunteered in many roles at Network especially helping with fundraising events, including our annual golf outing. Tom currently serves as an interviewer and volunteers every Monday morning. When asked why he volunteers, Tom said "I want something else on my tombstone besides working for 50 years, and if I can have some people remember me as giving back, that would be wonderful."



Major Organizational Supporters

This list recognizes 2018/2019 Fiscal Year corporations or groups giving gifts of \$5,000 and above.

City of Richardson	Richardson Rotary Club
Communities Foundation of Texas	Roy & Christine Sturgis Charitable Trust
Dallas Junior Forum	State Farm Companies
Dallas Morning News Charities	The Catholic Foundation
Emergency Food & Shelter National Board Program (EFSB)	TXU Energy
First United Methodist Church	WDW Financial
Katherine C. Carmody Charitable Trust	Women of St. Michaels & All Angels
Reliant Energy – NRG Retail Charitable Foundation	

Our Stakeholder Partners

AARP #3881	N. Garland Baptist Fellowship
All Saints Catholic Church	North Dallas Community Bible Fellowship
Altrusa International, Inc. of Richardson	NorthPark Presbyterian Church
Arapaho UMC	Northrich Baptist Church
Baha'i Faith of Richardson	Park Cities Baptist Church
Bethel Lutheran Church	Preston Highlands Baptist Church
Big Springs Baptist Church	Restoration Anglican Church
Calvary Chapel Church	Richardson 7th Day Adventist
Canyon Creek Presbyterian Church	Richardson Church of the Nazarene
Central Christian Church (CARE)	Richardson East Church of Christ
Christian World Family Church	Richardson East Baptist Church
City of Richardson	Richardson East Rotary Club
Community Christian Church	Richardson Host Lions Club
Concordia Lutheran Church	Richardson Rotary Club
Congregation Beth Torah	Richardson Woman's Club
Episcopal Church of the Epiphany	Saint Barnabas Presbyterian Church
First Baptist Church	Scofield Memorial Church
First Baptist of Hamilton Park	Spring Valley UMC
First Church of Christ, Scientist	Springcreek Church
First Presbyterian Church	St. Joseph Catholic Church
First United Methodist Church	St. Luke's Lutheran Church
Forest Meadow Baptist Church	St. Paul AME Church
Gaston Oaks Baptist Church	St. Paul the Apostle Catholic Church
Hamilton Park UMC	St. Stephen's Anglican Catholic Church
IANT – Islamic Association of North Texas	Temple Shalom
King of Glory Lutheran Church	The Heights Baptist Church
Kiwanis Club of Richardson	Trinity Fellowship Church
Lake Highlands UMC	United Disciples Christian Church
Lake Pointe Church – Richland	Watermark Community Church
Life in Jesus Church (Formerly Fellowship Bible Church Arapaho)	Woodcreek Church
Messiah Lutheran Church	

Major Happenings since Fiscal Year End

Mobile Food Pantry

Network launched a new Mobile Food Pantry partnering with Richardson ISD in Fall of 2019. The Mobile Pantry Program currently focuses on 4 high needs RISD schools (Memorial Park Academy High School, Audelia Creek Elementary School, Liberty Junior High School, and Thurgood Marshall Elementary School) providing food on a monthly basis for qualifying students and their families. To date 746 families received almost 15,000 pounds of food through the Mobile Food Pantry.

Bill Gallo – Memorial Park Academy: *“As the director for Memorial Park Academy, I can’t say enough great things about the support we have received from Network! The latest homerun was the implementation of the Mobile Food Pantry. It was a great success and has allowed our students and their families an opportunity to not only partake in the Farmers Market, but also introduce them to Network and all of the great services that they provide.*



Disaster Relief

Network was designated as the “Disaster Relief Center” for the City of Richardson and Richardson ISD area during the tornadoes that struck in late October 2019-- for storm impacted families. In this role, **Network raised over \$400,000 in less than a month** for housing and basic needs assistance. Network staff and volunteer resources responded quickly and effectively to this emergent need, providing the following over a 2 month period:

Service to 1,005 individuals
(including 610 adults and 395 children making up 341 families)

Rent and or security deposit assistance to 95 families to secure new permanent housing

Assistance for temporary hotel stays for 57 families

New mattress vouchers for 121 complete new beds

Household items for 61 families and furniture for 7 families

16,003 pounds of food to disaster relief victims

Clothing for 224 families

Moving assistance for 24 families

Our 2018-2019 Board of Directors

Neil Stampe
Chairman

Kathleen Pampillonia
Vice-Chairman

Suzanne Etman
Secretary

Teresa Walker
Treasurer

Emrah Aktepe
Charlie Allison
Serri Ayers
Michael Bussiere
Warren Caldwell
Richard Covington
Peggy Crenshaw

Kim Devlin-Allen
David Frank
Angie Herrington
Marcie Johnson
Jane Ito
Said Majda
Monica Scott



Network of Community Ministries (Network), founded in 1985, is a 501(c)(3) nonprofit organization with a service area encompassing fourteen zip codes in Dallas County. During an economic downturn several churches and community organizations came together to form an alliance to assist families through trying times, and thus the term “Network” of Community Ministries was born. Today, Network is a non-denominational, community based organization that has impacted the lives of more than 300,000 individuals since 1985. Network helps community members to regain stability and provides access to strong programs that lead to self-sufficiency. Its mission is **“to care, coach, and empower our neighbors in need as they seek an improved quality of life.”**

Network of Community Ministries

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Richardson, TX 75081

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