

## **SMS TEXTING PRIVACY POLICY AND SMS TEXTING TERMS AND CONDITIONS**

**Effective Date:** 02/17/2025

### **USER CONSENT**

By using Network of Community Ministries' services, including signing up for text message communications, you expressly consent to collecting, using, and sharing your personal information as outlined in our Privacy Policy. You acknowledge that you have read, understood, and agree to our Terms of Service and Privacy Policy, including the terms related to data collection, communication, and security.

You further consent to receive text messages from Network of Community Ministries, including general and/or promotional messages. You may opt out of receiving general and/or promotional messages at any time by following the opt-out instructions provided in the messages. Your continued use of our services constitutes your ongoing consent to these terms.

Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties

### **OPT-OUT**

You may choose to stop receiving general and/or promotional text messages from Network of Community Ministries at any time. To opt out, simply reply to any text message you receive from us with the word 'STOP' or 'UNSUBSCRIBE.' Once we receive your opt-out request, we will promptly remove your number from our general and/or promotional messaging list. Please note that opting out of general and/or promotional messages will not affect your ability to receive important service-related communications.

### **MESSAGE FREQUENCY AND CONTENT**

By subscribing to Network of Community Ministries' text messaging service, you agree to receive informational messages related to Network's services. Message frequency may vary based on your preferences or activity. Message and data rates may apply. You can opt out of receiving these messages at any time by following the instructions provided in each message.

### **LIABILITY and DISCLAIMERS**

Network of Community Ministries is not responsible for any delays, failures in delivery, or any other issues related to the transmission or receipt of text messages. Delivery of text messages is subject to effective transmission by your mobile carrier and is not guaranteed by Network of Community Ministries.

By subscribing to our SMS services, you acknowledge and agree that Network of Community Ministries will not be liable for any damages, losses, or injuries arising from or related to the use or failure to receive any text messages, including but not limited to, delays, non-delivery, or technical issues. Your use of our SMS services is at your own risk, and we provide our services on an 'as-is' basis without any warranties of any kind, express or implied.

### **DATA SECURITY and INFORMATION HANDLING**

Network of Community Ministries is committed to protecting the security of your personal information. We implement industry-standard security measures to safeguard your data against

unauthorized access, use, or disclosure. However, it is also your responsibility to protect the confidentiality of your account information and any passwords associated with your use of our services.

You agree to notify Network of Community Ministries immediately of any unauthorized use of your account or any other security breach. Network of Community Ministries will not be liable for any loss or damage arising from your failure to protect your account or personal information adequately. By using our services, you acknowledge and accept that no data transmission over the Internet or mobile networks can be guaranteed to be 100% secure, and therefore, you use our services at your own risk.

### ***PRIVACY POLICY***

Network of Community Ministries collects personal information from you when you interact with our services, including when you sign up, make purchases, or communicate with us via text messages. The types of information we collect may include your name, contact details, payment information, and any other information you voluntarily provide.

We use this information to provide, maintain, and improve our services, process transactions, communicate with you, and comply with legal obligations. Your information may be shared with trusted third-party service providers solely for the purpose of operating our business and fulfilling our commitments to you. We do not sell, rent, or share your personal data with third parties for marketing purposes without your explicit consent.

You have the right to access, correct, or delete your personal information at any time, and we are committed to handling your data in a secure and transparent manner.

### ***DATA PROTECTION***

Network of Community Ministries takes the security of your personal information very seriously. We employ industry-standard security measures, including encryption and secure servers, to protect your data from unauthorized access, alteration, disclosure, or destruction. We continuously monitor our systems to ensure your information is safe and secure, and we are committed to maintaining the highest levels of data protection to safeguard your privacy.

### ***EXPLICIT NON-SHARING OF INFORMATION***

Network of Community Ministries is committed to upholding the highest standards of privacy for all personal information collected through our text messaging services. We do not sell, rent, distribute, or trade your personal data to third parties without your explicit consent unless legally required to do so. Any information shared with third parties is exclusively for the purpose of delivering our services to you. We assure you that your data will never be shared with third parties for marketing purposes.

### ***OPT-OUT INSTRUCTIONS***

If you no longer wish to receive text messages from us, you can opt out at any time by replying with the word 'STOP' or 'UNSUBSCRIBE' to the number from which you received the message. Upon receiving your request, we will promptly remove you from our messaging list, and you will no longer receive further text communications from us.

***CHANGES TO THE PRIVACY POLICY***

Network of Community Ministries may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. When we make changes, we will notify you by updating the "Last Updated" date at the top of this policy. In the event of significant changes, we will provide a more prominent notice, such as sending an email notification or displaying a notice on our website.

By continuing to use our services after these changes, you agree to the revised Privacy Policy. We encourage you to periodically review this policy for the latest information on our privacy practices.

***SMS TEXT MESSAGING TERMS and CONDITIONS***

You agree to receive informational messages (appointment reminders, account notifications, etc.) from Network of Community Ministries. Message frequency varies. Message and data rates may apply. For help, reply HELP call us at: (972) 234-8880 or email us [atinfo@thenetwork.org](mailto:atinfo@thenetwork.org). You can opt-out at any time by replying STOP."